



LIMITED LIFETIME WARRANTY – Floor Standing Tub Faucet

This is the exclusive warranty by Castle Bay, which does not make any other warranty of any kind, including the implied warranty of merchantability. This warranty excludes all industrial, commercial, and business usage purchasers.

Residential Products: Castle Bay provides the following warranties on its products to the original purchaser, installed in a residential application.

Mechanical Warranty: A Limited Lifetime Warranty is provided on all mechanical parts to be free from manufacturing defects in materials and workmanship under normal use for as long as the original purchaser owns their home.

Finish Warranty: A 1-Year Warranty is provided on all Castle Bay product finishes to the original purchaser against manufacturing defects in materials and workmanship.

This warranty is limited to replacement parts or products only and does not covered labor costs or damage incurred in installation, repair or replacement.

CASTLE BAY SINKS INC. WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, EXPENSE OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, NOR DOES IT COVER OR INCLUDE DAMAGES FOR PERSONAL INJURY, PROPERTY DAMAGE OR ECONOMIC LOSS, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT.

CASTLE BAY'S LIABILITY WILL NOT EXCEED THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.

To obtain warranty repair or replacement the faulty part or product is to be sent along with proof-of-purchase (original sales receipt) from the original consumer purchaser by emailing to warranty@castlebaysinks.com.

This warranty is extended to the original consumer owner, but does not cover installation or any other labor charges.

This warranty is void when:

- a) Installed/Repaired by unqualified persons or not using original Castle Bay spare parts or altered in any manner
- b) Damaged as a result of misuse, negligence, accident or faulty installation or maintenance
- c) Installed or used in a manner contrary to Castle Bay's printed instructions
- d) Damaged by the effects of dirt, limescale or aggressive cleaners.