



Faucet Care and Maintenance Guide

**Answers to frequently asked questions on how
to keep your Castle Bay faucets at their best**

Castle Bay faucets are engineered
for superior performance inside and out.



Flush the plumbing system before installing the faucets

Over time pipes can develop deposits of minerals and other debris in the pipes. In the case of remodeling, there can be other construction debris that can get caught in aerators and showerheads. It is very important to flush the pipes before installing the faucets. This is to avoid plumbing residues clogging the aerator, or possibly damaging the ceramic valves.

TO FLUSH A KITCHEN FAUCET:

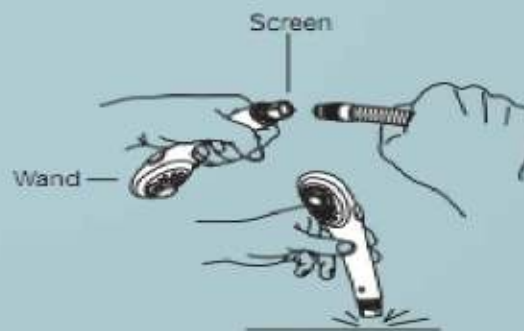
- Remove aerator and black sealing gasket above it.
- Turn faucet handle(s) to full on hot and cold mixed position(s) and flush lines for two minutes before turning off water with handle(s).
- Replace aerator.



TO FLUSH A PULL-OUT/PULL-DOWN KITCHEN FAUCET

If the spray does not come out of the wand as you would expect:

- Shut off water supply under the sink.
- Unscrew the wand from the hose.
- Tap the screen in the wand to remove debris.
Note: Do not disassemble the wand.
- Screw the wand back onto the hose.



Care and Maintenance

Occasional cleaning with warm soapy water, followed by a polish with a soft cloth is all that is required. Dry with a soft cloth to retain luster and shine

Do not use proprietary abrasive liquids, powders, or pads to clean the faucet. This will void the warranty.

The aerator at the outlet of the spout may need occasional cleaning. To accomplish this unscrew the outlet and remove the aerator. Rinse thoroughly in clean water and re-install.



Bay
Castle

ABOUT YOUR FINISH:

How to Clean Chrome Finish

Chromium (chrome) is a very soft metal that is commonly used for a wide variety of everyday products such as faucets, pots and pans, bumpers, and even chrome wheels and chrome rims. The chrome is actually an extremely thin layer that was applied through electroplating.

The chrome finish will have a clear protective coating on them. Even though they have a protective coating, they are only considered semi-durable. If the outside clear coating is scratched or damaged in any way, the base metal finishes exposed will oxidize. Any use of an abrasive cleanser, or any abrasive pad, cloth or sponge can remove or dull the protective coating and damage the finish. Some available cleaners with bleach will damage the finish, as can acidic organic cleansers.

The best general maintenance is regular cleaning. Even though these finishes are considered durable, you can never use any abrasive type cleaners, clothes, or pads to clean your fixture. Always try and keep your finishes clean. Astringent cleaners, chlorine, bleach, along with acidic based organic cleansers are potentially harmful to these finishes. Chrome plated finishes are very tarnish resistant. However, they are not indestructible and can scratch and mar. Improper chrome cleaning can lead to accidental chrome removal. Breaking down the minerals present in water spots and dissolving stains and tarnish requires deep and yet gentle cleaning. Harsh abrasives, including scouring pads and powders, can leave behind small scratches that dull the chrome finish. Gentler cleaners work well when used properly. Always wipe your fixture down with a clean soft cloth and keep it clean after use.

SUGGESTED FINISH MAINTENANCE PROCEDURE:

1. Keep the surface clean after use.
2. Periodic cleaning can be done by applying denatured isopropyl alcohol with a soft clean cloth to gently remove surface spots.
3. Never use cleaners with bleach, abrasives, or vinegar. Never use any type of abrasive pad or sponge.

Safe to Use Cleansers	Safe to Use Tools
Mild, dishwashing liquid	Damp, clean, soft cloth or sponge for washing
Mild, hand soap	Dry, soft cloth, for drying

Cleansers to Avoid	Tools to Avoid
Ammonia	Abrasive plastic scrubbers
Bleach	Rough-sided sponges
Abrasive cleaners, like scouring powders	Steel wool
Harsh chemicals or solvents, synthetic or organic	

Chrome finish should last for many years if you use a gentle cleaning product. We recommend washing your faucets with warm water and a gentle, non-abrasive liquid soap. Never use products that are abrasive, corrosive, or contain chemicals, powder cleaners or heavy-duty products such as tooth paste, detergents, scouring products, window cleaners and disinfectants.